



# 2017 Chain Pharmacy Community Engagement Report

NACDS engages in national conversations about preserving patients' access to care; enhancing access to newer health and wellness services; and working as partners for stronger and safer communities.

As part of the conversation, NACDS – with assistance from Deloitte & Touche LLP – conducted a chain-member survey to gauge current community engagement initiatives and to facilitate idea sharing. A new report shares insights from the survey, from company interviews and from other research.

**In 2017, NACDS chain members reported:**

<b>\$630 million</b> total annual giving	<b>1.5 million</b> total volunteer hours
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**100%** of survey respondents said they actively engage with local communities.

<b>How:</b> Method of engagement	<b>97%</b> give financially <b>86%</b> conduct programs	<b>94%</b> volunteer <b>86%</b> give in-kind
<b>Who:</b> Population focus of engagement	<b>49%</b> underserved children <b>31%</b> veterans <b>20%</b> homeless	<b>46%</b> medically underserved <b>20%</b> children with disabilities

The **three topics** ranked most highly as respondents' areas of focus in 2017:

- Access to affordable medicines and vaccines
- Preventing diabetes and promoting healthy meals
- Preventing opioid abuse

## Disaster Relief

**Hurricanes challenged many communities in 2017. NACDS chain-member engagement includes:**

- Sending truckloads of water and food to disaster areas
- Donating over \$40 million in cash and in-kind contributions to support affected communities
- Opening mobile pharmacies in safe areas to serve patients in need
- Facilitating one-time refills of emergency medications

## Environmental Impact

**Most frequently cited environmental strategies include:**

- Installing energy-efficient lighting
- Investing in energy-efficient refrigeration
- Recycling of products
- Recycling of packaging, including plastic bags

**More information is available at [community.nacds.org](http://community.nacds.org).**