



2017 Chain Pharmacy Community Engagement Survey

NACDS engages in national conversations about preserving patients' access to care; enhancing access to newer health and wellness services; and working as partners for stronger and safer communities.

As part of the conversation, NACDS – with assistance from Deloitte & Touche LLP – conducted a chain-member survey to gauge current community engagement initiatives and to facilitate idea sharing. A Spring 2018 report will detail insights from the survey, from company interviews and from other research.

In 2017, NACDS chain members reported:

\$630 million total annual giving	1.5 million total volunteer hours
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100% of survey respondents said they actively engage with local communities.

How: Method of engagement	97% give financially	94% volunteer
	86% conduct programs	86% give in-kind
Who: Population focus of engagement	49% underserved children	46% medically underserved
	31% veterans	20% children with disabilities
	20% homeless	

The **three topics** ranked most highly as respondents' areas of focus in 2017:

1. Access to affordable medicines and vaccines
2. Opioid abuse prevention
3. Diabetes prevention and healthy meals

Disaster Relief

Hurricanes challenged many communities in 2017. NACDS chain-member engagement includes:

- Sending truckloads of water and food to disaster areas
- Donating over \$40 million in cash and in-kind contributions to support affected communities
- Opening mobile pharmacies in safe areas to serve patients in need
- Facilitating one-time refills of emergency medications

Environmental Impact

Most frequently cited environmental strategies include:

- Installing energy-efficient lighting
- Investing in energy-efficient refrigeration
- Recycling of products
- Recycling of packaging, including plastic bags

More information is available at community.nacds.org.